CLARICE SATTIEWHITE'S HOME, INC. EMPLOYEE HANDBOOK

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Clarice Sattiewhite's Home, Inc. Employee Handbook

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WELCOME

Welcome! We hope that your employment with Clarice Sattiewhite's Home, Inc. (hereinafter "the Company") will be and continues to be rewarding and challenging. We take pride in our employees as well as the care services we provide.

Please take the time now to read this employee handbook carefully. Sign the acknowledgment at the end to show that you have read, understood, and agree to the contents of this handbook, which sets out the basic rules and guidelines concerning your employment. This handbook supersedes any previously issued handbooks or policy statements dealing with the subjects discussed herein. Clarice Sattiewhite's Home, Inc. reserves the right to interpret, modify, or supplement the provisions of this handbook, at any time.

Please understand that no employee handbook can address every situation in the workplace. If you ever have questions about your employment, you are encouraged to ask them. If you have any difficulty reading or understanding any of the provisions of this handbook, please contact the Owners, Kedra Creer and Kolice Sattiewhite. Likewise, if you have any suggestions related to the Company policies or procedures, please let us know.

We wish you success in your employment here at Clarice Sattiewhite's Home, Inc.!

Sincerely,

Kedra Creer and Kolice Sattiewhite Co-Owners

GENERAL EMPLOYMENT POLICY

This is your employee handbook. It was prepared for you to help you better understand what you can generally expect from The Company This handbook replaces any and all earlier personnel or employee handbooks, policies and procedures, benefit statements, and memoranda, whether written, oral, or established by The Company.

The information in this handbook is important to all of our employees. Read the handbook now and keep it in a convenient place. You will want to refer to your handbook when you have questions about The Company's policies and benefits.

Naturally, you won't find answers to all your questions in the handbook. It is neither a law book nor a catalog of personnel policies. In preparing this handbook, we have not tried to give you the minute details of each policy. Instead, we have attempted to present a summary of some of the more important policies. No written statement, no matter how complete, can be a substitute for direct daily contact with Kolice Sattiewhite and/or Kedra Creer.

Throughout your handbook, you will be urged to check with the Owners, Kolice Sattiewhite and/or Kedra Creer for complete information on employee policies and benefits. This advice is continually repeated because its importance can't be overemphasized. If Kolice Sattiewhite and Kedra Creer do not have an immediate response to your question, they will get the information you seek and pass it along to you promptly.

Circumstances will obviously require that the policies, practices, and benefits described in the handbook, other than the employment at-will policy, will change from time to time. Clarice Sattiewhite's Home, Inc. reserves the right to amend, modify, rescind, delete, supplement, or add to the provisions of this handbook, other than with regard to the employment at-will policy, as it deems appropriate from time to time in its sole and absolute discretion. The Company will attempt to provide you with notification of any other changes as they occur.

Your employment is at-will and can be terminated at any time without notice or cause by either yourself or The Company. No manager, supervisor, or other employee of the Company can enter into an agreement for continued or indefinite employment, or employment for a specific term, position, or rate of pay, and that any such agreement must be in writing, signed by the Owners, Kolice Sattiewhite and/or Kedra Creer.

PURPOSE AND APPROACH

Our purpose is to create an environment filled with love, care and support for individuals with developmental disabilities. Through programming formulated for each individual we apply the principles of normalization as measured by consumer participation in a variety of integrated, age-appropriate activities, which take place in natural environments, at home, at work, in the community and during leisure time. Personal choices are promoted and enable consumers to lead more independent, productive and normal lives like those of non-disabled persons of the same age.

Through Person Centered Planning, individualized enhanced supports and services are formed. It is a process for continual listening and learning, focusing on what is important to someone now and in the future, and acting on this in alliance with their CSC, family, DSP staff, Administrators, BCBA and their friends.

Our approach is to support rather than control individuals; entering into partnerships that promote self-determination and interdependence. Enhanced supports and opportunities are provided to consumers in languages they can understand to make choices in their own lives, including where and with whom they live, their relationships, the way they spend their time and money their pursuit of their personal future and program planning and implementation. Adult consumers have choice of lifestyle options and are supported in reaching their own future.

Using positive support strategies, which include finding out, through observation, review and assessment what each consumer's preferred future is, and what is important to them. A Person-Centered Positive Support Plan is the plan to help them get there. A Person-Centered Positive Support Plan included proactive strategies and is a systematic long-term skill building plan. Our goal is to teach new skills and competencies over time.

Contact Information

Key contact information for Clarice Sattiewhite's Home, Inc. 12754 Ventura Blvd. Suite E Studio City, CA 91604 is as follows:

Co-Owners:

Kedra Creer (323) 395-8594 kedra@cshi.love Kolice Sattiewhite (310) 756-5056 kolice@cshi.love Administrators:

Jonetta Williams (760) 587-8609 jonetta@cshi.love Unique Watkins (760) 987-8723 unique@cshi.love

Residences:

14461 Caroline Street Adelanto CA 92301 (Administrator Unique Watkins)
14539 Drysdale Circle Adelanto CA 92301 (Administrator Jonetta Williams)
11772 Justine Way Adelanto CA 92301 (Administrator Jonetta Williams)
11848 Trailwood Street Victorville CA 92392 (Administrator Unique Watkins)

DISCRIMINATION, HARASSMENT, VIOLATION OF THE LAW

A. Non-Harassment Policy

The Company is committed to maintaining a work environment that is free of prohibited harassment and retaliation based on race, color, religious creed, sex (which includes pregnancy, childbirth, breastfeeding, or related medical conditions), gender (which includes gender identity and expression), transgender or transitioning status, age, sexual orientation, national origin (includes employees who hold or present a driver's license issued under section 12801.9 of the Vehicle Code), ethnicity, citizenship, ancestry, religion (which includes all aspects of religious belief, observance, and practice including religious dress and grooming practices), marital status, military service/veteran status, physical or mental disability, genetic information, medical condition (which includes genetic characteristics, cancer or a record or history of cancer), employees requesting accommodation of a disability or religious belief, or any other legally protected class (collectively referred to as "protected classifications" or "protected class"). The Company also prohibits harassment based on the perception that someone is a member of a

protected class or is associated with a member of a protected class. Consistent with state and federal law, reasonable accommodation will be provided to qualified applicants and employees with disabilities, for pregnant employees, and/or to accommodate religious practices of employees, unless doing so would result in an undue hardship.

Harassment includes unwelcome verbal, written, physical, visual, or other conduct that creates an intimidating, offensive, or hostile working environment, or that interferes with an employee's work performance. In the case of sexual harassment, such conduct constitutes harassment when (1) submission to the conduct is made either an explicit or implicit condition of employment; (2) submission or rejection of the conduct is used as the basis for an employment decision; or (3) the harassment interferes with an employee's work performance or creates an intimidating, hostile, or offensive work environment.

Harassing conduct can take many forms and may include, but is not limited to, the following when based upon an employee's protected status: slurs, jokes, statements, gestures, assault, impeding or blocking another's movement or otherwise physically interfering with normal work, pictures, drawings, or cartoons, violating someone's "personal space," foul or obscene language, leering, stalking, staring, unwanted or offensive letters, poems, offensive email or voicemail messages.

Sexual Harassment includes unwanted sexual advances, requests for sexual favors, graphic, verbal, or physical conduct of a sexual nature. Sexual harassment may occur between members of the same or opposite sex. Further, harassment based on a person's sex is not limited to instances involving sexual behavior. That is, harassment on the basis of sex may occur without sexual advances or sexual overtones when conduct is directed at individuals because of their sex. This is often referred to as sex or gender harassment, and such conduct violates this Policy.

The following is a partial list of prohibited types of offensive behavior which could constitute sexual harassment:

- 1. Unwanted sexual advances;
- 2. Offering employment benefits in exchange for sexual favors;
- 3. Making or threatening reprisals after a negative response to sexual advances;
- 4. Visual conduct, including leering, making sexual gestures, displaying of sexually suggestive objects or pictures, cartoons, or posters;
- 5. Verbal conduct, including making or using derogatory comments, epithets, slurs, and jokes;
- 6. Verbal sexual advances or propositions;
- 7. Verbal abuse of a sexual nature, graphic verbal commentaries about an individual's body, sexually degrading words used to describe an individual, suggestive or obscene letters, notes, or invitations; and
- 8. Physical conduct, including touching, assault, impeding or blocking movements.
- 9. Managers and supervisors are prohibited from providing favorable treatment to employees with whom they are involved with in a consensual sexual relationship.
- 10. All employees are prohibited from using nicknames or terms of endearment with a racial or sexual orientation or based on any characteristic protected by law.

Regardless of whether the action occurred on or off the Company premises, if you believe that you have been harassed by a co-worker, supervisor, agent, vendor, or consumer, or if you believe that another employee has been harassed, you have a duty to promptly report the facts of the incident or incidents and names of the individuals involved to Kolice Sattiewhite and/or Kedra Creer.

Any supervisory or managerial employee who receives such a complaint must promptly report it to Kolice Sattiewhite and/or Kedra Creer. Employees may make complaints either verbally or in writing. Please note that no special form is required.

The matter will be immediately and thoroughly investigated, and confidentiality will be maintained to the extent possible. During the investigation the employee will be immediately placed on an unpaid leave of absence. During this unpaid leave of absence the employee is prohibited from entering Clarice Sattiewhite's Home, Inc. property or contacting any employees of the company other than Kolice Sattiewhite and/or Kedra Creer.

It is the obligation of all employees to cooperate fully in the investigation process. Based upon the Company's conclusions from the investigation, which conclusions will be communicated to the primary parties involved as determined by the Company, Clarice Sattiewhite's Home, Inc. will take appropriate corrective and disciplinary action. Corrective action may include, for example, training or referral to counseling.

Disciplinary action may range from a verbal or written warning to termination of employment, depending on the circumstances.

Retaliation against any employee, or that employee's family members, for reporting or opposing harassment, or who in good faith uses the internal complaint procedure or any external complaint procedure described in this policy, for assisting in the investigation of such a complaint, or for otherwise assisting in such a complaint, is strictly prohibited.

If any employee believes that the above procedure has not resolved his or her situation, that employee may contact the California Department of Fair Employment and Housing (DFEH) at (916) 445-9918 to determine the location of the branch of the DFEH that is nearest to the employee to file a claim within one year of the date that the harassment occurred. The DFEH serves as a neutral factfinder and will attempt to assist the parties to voluntarily resolve their dispute. No action will be taken against any employee in any manner for opposing harassment or for filing a complaint with, or otherwise participating in an investigation, proceeding or hearing conducted by the DFEH or the Fair Employment and Housing Council (FEHC) with respect to harassment.

All managerial employees, including administrators, directors, managers and supervisors, and persons with lead responsibilities, will also be held accountable for failing to take appropriate action to address harassment or retaliation.

As part of the Company's commitment to provide a harassment free workplace, Clarice Sattiewhite's Home, Inc. provides and requires training on sexual and all other forms of prohibited harassment, as well as "abusive conduct" at least once every two years. Supervisors and managers will receive two hours of training, and other staff will receive one hour of training every two years. While it is nearly impossible to prevent all employee conflict in any business, we believe that training our management and staff how to recognize and prevent harassment goes a long way to eliminating it in our workplace altogether.

B. Equal Employment Policy

Clarice Sattiewhite's Home, Inc. is an equal opportunity employer and makes employment decisions on the basis of merit and other legitimate business reasons. We want to have the best available people in every job. Therefore, the Company does not discriminate, and does not permit its employees to discriminate, against other employees or applicants because of race (including

physical and cultural characteristics), color, religious creed, sex (which includes pregnancy, childbirth, breastfeeding, or related medical conditions), gender (which includes gender identity and expression), transgender or transitioning status, age, sexual orientation, national origin (includes employees who hold or present a driver's license issued under section 12801.9 of the Vehicle Code), ethnicity, citizenship, ancestry, religion (which includes all aspects of religious belief, observance, and practice including religious dress and grooming practices), marital status, military service/veteran status, physical or mental disability, genetic information, medical condition (which includes genetic characteristics, cancer or a record or history of cancer), employees requesting accommodation of a disability or religious belief, or any other legally protected class (collectively referred to as "protected classifications" or "protected class").

Equal employment opportunity will be extended to all persons in all aspects of the employeremployee relationship, including recruitment, hiring, upgrading, training, promotion, transfer, compensation, benefits, discipline, layoff, recall, and termination. Employment discrimination may occur when an employer treats applicants or employees less favorably than others because of their protected classification. Examples of employment discrimination include making decisions regarding hiring, firing, advancement, wages, discipline, or promotion, based on a protected class. Employment discrimination can also occur when an employer adopts a neutral job policy which disproportionately affects members of a protected class and is not job-related or a business necessity.

Regardless of whether the action occurred on or off's premises, if you believe that you or another employee has been subjected to any form of discrimination, you have a duty to promptly report the facts of the incident or incidents, names of the individuals involved, and the names of any witnesses to your supervisor. Any supervisory or managerial employee who receives such a complaint must promptly report it to Kolice Sattiewhite and/or Kedra Creer. Employees may make complaints either verbally or in writing. Please note that no special form is required.

The matter will be immediately and thoroughly investigated, and confidentiality will be maintained to the extent possible. It is the obligation of all employees to cooperate fully in the investigation process. Based upon the Company's conclusions from the investigation, which conclusions will be communicated to the primary parties involved as determined by, the Company will take appropriate corrective and disciplinary action. Corrective action may include, for example, training or referral to counseling. Disciplinary action may range from a verbal or written warning to termination of employment, depending on the circumstances.

It is the policy of Clarice Sattiewhite's Home, Inc. that discrimination or harassment in any of its forms is inconsistent with the policies of Clarice Sattiewhite's Home, Inc. and is prohibited. Such activity is considered to be improper conduct, and subjects any employee found to be participating in discrimination or harassment to disciplinary action up to and including immediate dismissal.

Retaliation against any employee, or that employee's family members, for reporting or opposing discrimination, or who in good faith uses the internal complaint procedure or any external complaint procedure described in this policy, for assisting in the investigation of such a complaint, or for otherwise assisting in such a complaint, is strictly prohibited.

If any employee believes that the above procedure has not resolved his or her situation, that employee may contact the California Department of Fair Employment and Housing (DFEH) at (916) 445-9918 to determine the location of the branch of the DFEH that is nearest to the employee

to file a claim within one year of the date that the discrimination occurred. The DFEH serves as a neutral factfinder and will attempt to assist the parties to voluntarily resolve their dispute. Employees may also contact the federal Equal Employment Opportunity Commission (EEOC). No action will be taken against any employee in any manner for opposing discrimination or for filing a complaint with, or otherwise participating in an investigation, proceeding or hearing conducted by the DFEH or EEOC with respect to discrimination, retaliation, or harassment.

All managerial employees, including administrators, directors, managers, and supervisors, and persons with lead responsibilities, will also be held accountable for failing to take appropriate action to address discrimination or retaliation.

C. <u>Violations of The Law</u>

Regardless of whether the action occurred on or off Clarice Sattiewhite's Home, Inc.'s premises, if you believe that Clarice Sattiewhite's Home, Inc. or another employee has violated any

applicable law in the conduct of the Company's business, you have a duty to promptly report the facts of the incident or incidents, and names of the individuals involved, to your supervisor. Any supervisory or managerial employee who receives such a complaint must promptly report it to the Owners, Kolice Sattiewhite and /or Kedra Creer.

The matter will be immediately and thoroughly investigated, and confidentiality will be maintained to the extent possible. It is the obligation of all employees to cooperate fully in the investigation process. Based upon Clarice Sattiewhite's Home, Inc.'s conclusions from the investigation, which conclusions will be communicated to the primary parties involved as determined by the Company, Clarice Sattiewhite's Home, Inc. will take appropriate corrective and disciplinary action. Corrective action may include, for example, training or referral to counseling. Disciplinary action may range from a verbal or written warning to termination of employment, depending on the circumstances.

Retaliation against any employee, or that employee's family members, for reporting or opposing an alleged violation, or who in good faith uses the internal complaint for assisting in the investigation of such a complaint, or for otherwise assisting in such a complaint, is strictly prohibited.

Clarice Sattiewhite's Home, Inc. will not tolerate violations of the law, illegal infringement on the rights of others, lying, cheating, stealing, gross negligence, misconduct, unethical behavior or any action which, in the judgment of management, is contrary to the best interests, security, safety and well-being of Clarice Sattiewhite's Home, Inc., its employees, consumers, or others with whom it does business.

LABOR ORGANIZATIONS

A. <u>Philosophy</u>

Clarice Sattiewhite's Home, Inc. believes our actions over the years demonstrate the company's earnest desire to be fair. Our employees have benefited more as a result of our company's policies than union members have as a result of collective bargaining and third-party representation. Our employees share a common mutual interest in the success of the business. There is no advantage to the common interest of our employees from third party representation. Because we feel that unions have nothing to offer to the well-being of our

employees, the company is committed to maintaining non-unions status. We will oppose any attempt at unionization. We are pro-employee, not anti-union.

B. <u>Compliance</u>

We respect and will comply with Federal Law regarding the rights of our associates. Federal law, through the National Labor Relations Act strictly protects the rights of unions, associates, and employers. Accordingly, if any union organizing activity should occur, it will be handled by knowledgeable individuals to protect the rights of all parties involved. If successful, the company will recognize and bargain in good faith with the union.

REASONABLE ACCOMMODATION

C. Disability Accommodation

Clarice Sattiewhite's Home, Inc. will make reasonable accommodations for the known physical or mental disabilities of an otherwise qualified applicant for employment or employee, unless undue hardship would result or as otherwise excepted by law. Any applicant or employee who requires accommodation in order to perform the essential functions of a job should contact the Owners, Kolice Sattiewhite and/or Kedra Creer. The applicant or employee should advise Clarice Sattiewhite's Home, Inc. what accommodations they believe are needed in order to perform the job. Together with the applicant or employee, the Company will engage in an interactive process to determine effective, reasonable accommodations, if any. Medical substantiation of the requested accommodation may be required. If such an accommodation is reasonable and will not impose undue hardship upon Clarice Sattiewhite's Home, Inc., and will not constitute a direct threat to the health or safety of the employee or of others, or is not otherwise excepted by law, the Company will make the accommodation. Among other exceptions, Clarice Sattiewhite's Home, Inc. is not required to accommodate an employee if the requested accommodation requires the use of medical marijuana.

Clarice Sattiewhite's Home, Inc. also reserves its right to require an employee to undergo a fitness for duty medical examination, at the Company's expense, if the Company believes or suspects that the employee may not be able to perform the essential duties of the job. In such an instance, the Company will so advise the employee, in writing, of the need for the examination. Depending on the situation, Clarice Sattiewhite's Home, Inc. reserves the right to suspend employment pending the results of the examination.

D. <u>Pregnancy Accommodation</u>

A pregnant employee may request a reasonable accommodation of her condition. The employee must timely provide a medical certification from her health care provider of the medical need for reasonable accommodation or transfer. Clarice Sattiewhite's Home, Inc. has an obligation to transfer a pregnant employee to a less strenuous or hazardous position (where one is available) or duties if medically needed because of her pregnancy. The Company also has an obligation to reasonably accommodate the employee's medical needs related to pregnancy, childbirth or related conditions (such as, for example, temporarily modifying work duties, providing a stool or chair, or allowing more frequent breaks). If such a transfer can be reasonably accommodated, a pregnant employee will be transferred for the duration of her pregnancy. However, the Company will not undertake to create additional employment that Clarice Sattiewhite's Home, Inc. would not otherwise have created to meet its own business needs. Clarice Sattiewhite's Home, Inc. will not be required to discharge any employee, transfer any employee with more seniority than the Page 8

pregnant employee, or to promote any employee who is not qualified to perform the job. Upon transfer, an employee will receive the salary and benefits which are regularly provided to employees in the position to which the employee has transferred. To receive reasonable accommodation or to obtain a transfer, the employee must give the Company sufficient notice for Clarice Sattiewhite's Home, Inc. to make appropriate plans – 30 days' advance notice if the need for the reasonable accommodation or transfer is foreseeable, otherwise as soon as practical if the need is an emergency or unforeseeable. Please note that if the employee fails to give reasonable advance notice or written medical certification of her medical need, the Company may be justified in delaying the reasonable accommodation or transfer.

E. <u>Lactation Accommodation</u>

For employees who wish to express breast milk at work, the Company will provide a reasonable amount of break time and use of a room or other location in close proximity to the employee's work area to express breast milk in privacy. The break time should, if possible, be taken concurrently with other break periods already provided. Employees should notify their immediate supervisor to request time to express breast milk under this policy. Clarice Sattiewhite's Home, Inc. may deny an employee's request for additional lactation break(s) apart from their regular break time, if the additional break time will seriously disrupt operations.

F. Accommodation of Religious Dress and Grooming

Clarice Sattiewhite's Home, Inc. will reasonably accommodate the sincere religious beliefs, including dress and grooming practices of employees, similar to accommodation of other religious practices, unless it would create an undue hardship.

COMMUNICATION AND PROBLEM SOLVING

A. <u>Open Door Policy</u>

Clarice Sattiewhite's Home, Inc. recognizes that in any employee group, problems, difficulties, and misunderstandings may arise. It is the desire of the Company to see that every problem is handled promptly. To this end, the Company will endeavor:

To invite employees to talk frankly with the Owners, Kolice Sattiewhite and/or Kedra Creer, or to anyone else in authority, if they have a problem of any kind, with the assurance that it will not be held against them by their supervisor or anyone else with authority.

To provide an open door at all times for employees to discuss with upper management any decision they feel to be unfair.

Clarice Sattiewhite's Home, Inc. is most sincere in encouraging any employee who feels he or she has not been treated properly, or who has a problem of any kind, to make it known to management through the "open door policy." We welcome your opinions and suggestions as an employee. You are entitled to express your point of view on work-related matters in a constructive manner, as well as to make any productive suggestions in any of the communication avenues available within the Company at appropriate times and places.

B. <u>Bulletin Boards</u>

The bulletin board has notices required by law, company announcements, memoranda and similar material. This bulletin board is provided to keep you informed of events important to all of us. You

should examine it frequently. If a notice appearing on the bulletin board is not clear, or if you wish further information about it, ask your supervisor or Kolice Sattiewhite and/or Kedra Creer. The bulletin board is reserved for Company business, and no one other than management is authorized to post or remove any material from it.

C. <u>Solicitation</u>

Employees should be able to work in an environment that is free from unnecessary annoyances and interference with their work. In order to protect our employees and visitors, solicitation by employees is strictly prohibited while either the employee being solicited or the employee doing the soliciting is on "working time." "Working time" is defined as time during which an employee is not at a meal, on break, or on the premises immediately before or after his or her shift.

Employees are also prohibited from distributing written materials, handbills, or any other type of literature on working time and, at all times, in "working areas," which includes all office areas. "Working areas" do not include break rooms, parking lots, or common areas shared by employees during nonworking time.

Nonemployees may not trespass or solicit or distribute materials anywhere on company property at any time.

SAFETY AND SECURITY

A. <u>General Safety</u>

Safety is everybody's business. Safety is to be given primary importance in every aspect of planning and performing all residential care activities. We want to protect you against industrial injury and illness, as well as minimize the potential loss of production. Safety violations will be taken seriously, and employees who violate safety rules will be disciplined accordingly, up to and including termination of employment. Report any safety hazards or dangerous conditions to your administrator immediately. All hazardous conditions will be investigated and appropriately corrected. Kolice Sattiewhite and/or Kedra Creer may post other safety procedures in your department or work area. Below are some examples of safety rules that you are expected to follow:

- Ask for assistance when lifting heavy objects or moving heavy furniture. You are not expected to do such things alone.
- Avoid overloading electrical outlets with too many appliances or machines.
- Keep cabinet doors and file and desk drawers closed when not in use.
- Keep the facility clean and orderly.
- Report to your administrator if you or a co-worker becomes ill or is injured.
- Sit firmly and squarely in chairs that roll or tilt.
- Smoke only in designated smoking areas and only during your breaks; there is no smoking on the property. Smoking includes traditional cigarettes or cigars as well as electronic cigarettes and vaping.
- Stack materials only to safe heights.
- Start work on any equipment only after safety procedures and requirements have been explained and you understand them.
- Use flammable items, such as cleaning fluids, with caution.
- Use the right tool for the job and use it correctly.
- Use stairs one at a time.
- Walk don't run.

- Watch out for the safety of fellow employees.
- Wear appropriate personal protective equipment, e.g., shoes, shoe covers, hats, masks, gloves, goggles, etc., in designated areas or as required.
- Do not enter Clarice Sattiewhite's Home, Inc. property after normal working hours for any reason without the express approval of Kolice Sattiewhite and/or Kedra Creer.

Failure to adhere to these rules will be considered serious infractions of safety rules and may result in disciplinary action, up to and including immediate dismissal.

B. <u>Injury and Illness Prevention Program</u>

All employees are required to follow general safe work practices.

C. Hepatitis and Influenza Vaccinations

You may come in contact with many people during the course of work at Clarice Sattiewhite's Home, Inc. Employees are encouraged to receive an annual hepatitis and influenza vaccination at Clarice Sattiewhite's Home, Inc.'s expense to ensure they remain healthy if potentially exposed to hepatitis or influenza.

D. <u>Bloodborne Pathogens</u>

As part of its continuing commitment to employee safety and health, the Company has adopted a comprehensive policy for dealing with possible employee exposure to bloodborne pathogens. While possible employee exposure to bloodborne pathogens may have serious consequences, these measures are primarily intended to be precautionary.

An employee who renders first aid assistance in any situation involving the presence of blood or other potentially infectious materials will immediately be offered Hepatitis B vaccination. Clarice Sattiewhite's Home, Inc. will pay for this vaccination.

If rendering first aid results in an eye, mouth, or non-intact skin contact with blood or other potentially infectious materials, the Company will take the following actions. It will document the circumstances of the exposure. Clarice Sattiewhite's Home, Inc. will identify the person from whom the potentially infectious material came. It will inform the first aid provider about the symptoms that might develop from exposure, collect and test the first aid provider's blood (with the employee's consent and Clarice Sattiewhite's Home, Inc.'s cost) for Hepatitis B and HIV serum status, provide post exposure treatment (if necessary), and provide employee counseling.

E. <u>Alcohol and Drug Policy</u>

Clarice Sattiewhite's Home, Inc. strives to provide its employees with a safe workplace. The use of illegal drugs or abuse of prescription drugs or alcohol may put you or others at risk of harm or injury. You are expected to be in suitable mental and physical condition while at work, allowing you to perform your job effectively and safely. The Company has established the guidelines below with regard to use, possession, or sale of alcohol or illegal drugs.

Employees may be disciplined, up to and including immediate dismissal for any of the following:

- 1. Reporting to work and/or working with the presence of intoxicants in their bodies;
- 2. Bringing intoxicants into the workplace;
- 3. Possessing or ingesting intoxicants in the workplace during working hours, including meal and rest breaks;
- 4. Involvement in the manufacture, sale, purchase, transfer, distribution, or dispensation of intoxicants in the workplace and/or during working hours, including lunch and rest breaks;
- 5. Providing false or misleading information or failing to provide information about any of the foregoing with regard to themselves or others.

As used above, "workplace" includes any premises where an employee may be working on behalf of the Company. "Intoxicants" as used in this policy means any drug listed in 21 U.S.C. § 821 and other federal regulations, including, but not limited to, heroin, marijuana, cocaine, PCP and crack, narcotics, barbiturates, amphetamines, and any other controlled substance other than those taken under the direction and prescription of a licensed physician. Intoxicants also include legal drugs not taken under the direction and prescription of a licensed physician to the extent that their ingestion may affect the safety of co-workers or members of the public, the employee's job performance, or the safe or efficient operation of Clarice Sattiewhite's Home, Inc. facility. Further, as mentioned above, marijuana remains included as an intoxicant under this policy even if the use of it is prescribed for medicinal purposes or is otherwise authorized or permitted under California law.

Drug/Alcohol Testing- To the extent allowed by applicable state law, Clarice Sattiewhite's Home, Inc. may maintain screening practices designed to prevent hiring individuals who use illegal drugs. The Company may require a blood test, urinalysis, or other drug/alcohol screening of those employees reasonably suspected of using or being under the influence of a drug or alcohol. "Reasonable suspicion" may be established by accident; physical and/or verbal altercation; a layperson's opinion based upon specific personal observations concerning an employee's appearance or behavior (including job performance); body odors; unusual employee behavior; possession of drugs or alcohol; or other factors. An employee's consent to submit to such a test is required as a condition of employment and the employee's refusal to consent shall result in termination, even for a first refusal.

Prescription Drugs- The legal use of controlled substances, such as prescription drugs prescribed by a licensed physician, or over-the-counter medications, is allowed. However, if an employee cannot do their job satisfactorily or safely because of such substances, the Company may require them to see a doctor, at Clarice Sattiewhite's Home, Inc.'s expense. An employee may be terminated or obligated to take an unpaid leave of absence if the doctor concludes that they cannot do their job safely and efficiently because of the use of prescription or over-the- counter drugs.

F. <u>Workplace Violence</u>

Clarice Sattiewhite's Home, Inc. is committed to providing a workplace that is free from acts of violence or threats of violence. In keeping with this commitment, The Company has established a policy that provides "zero tolerance" for actual or threatened violence against co-workers, consumers, visitors, or any other persons who are either on our premises or have contact with employees in the course of their duties. Security and safety in the workplace are every employee's responsibility. It is therefore essential that every employee understands the importance of workplace safety and security.

Prohibited conduct includes, but is not limited to:

- Injuring another person physically;
- Engaging in behavior that creates a reasonable fear of injury in another person;
- Engaging in behavior that may subject another individual to extreme emotional distress;
- Possessing any dangerous substances, including firearms, explosives and other weapons while on company premises or engaged in company business;
- Employees possessing protective sprays must comply with legal requirements governing their possession and use;
- Damaging property intentionally; or
- Threatening to injure an individual or damage property. Threats can be direct statements as well as intimidating remarks or gestures, "stalking", or other menacing behavior

The Company encourages employees to promptly report incidents of potential violence or threats of violence and to suggest ways to reduce or eliminate risks. The Company requires records of incidents to assess risk and to measure progress.

Clarice Sattiewhite's Home, Inc. is committed to the policy that no reprisal is taken against any employee who reports or experiences workplace violence.

Employees who commit violent acts, make threats, or who otherwise violate this policy are subject to discipline and may be terminated. Clarice Sattiewhite's Home, Inc. may also seek the prosecution of those who engage in violence on its premises.

G. <u>Electronic Workplace Policy</u>

Clarice Sattiewhite's Home, Inc. employees may be provided access to a variety of electronic devices designed to improve efficiency and productivity. Such devices include, but are not limited to, the Company's communication system, voice mail, electronic mail, personal computer/tablet, and/or Internet/Intranet access systems (collectively, "Electronic Media").

All Electronic Media, including all files and messages sent, received, composed, and/or stored on any computer system are the property of Clarice Sattiewhite's Home, Inc. and will be treated as such. When not in use, tablets must be kept locked in the medication cabinet. Any employee who sends a personal message on these systems should be aware that such message will be viewed as a business message and not a personal, confidential message. Accordingly, all employees waive any right to privacy in communications via Electronic Media and acknowledge that Clarice Sattiewhite's Home, Inc. has the right to enter these systems and review, copy, or delete any messages with or without notice.

All employees who have access to the Company's Electronic Media and computerized capabilities are required to provide their administrators with all pass codes/passwords and to immediately notify the Owners whenever a pass code/password is changed, or new pass codes/passwords are created. Private pass codes/passwords do not guarantee confidentiality. The use of passwords to gain access to these systems is for the protection of Clarice Sattiewhite's Home, Inc, not employees.

Clarice Sattiewhite's Home, Inc.'s confidential information should not be transmitted via Electronic Media outside the Company or even to employees within Clarice Sattiewhite's Home, Inc. unless such recipients are authorized to receive such information. To protect the Company's proprietary information, employees should not leave Electronic Media on their screens when they 1098638.1 Page 13

step away. Employees must not copy and send via Electronic Media any information or software that is protected by copyright or other intellectual property laws.

The use of Electronic Media to download, send, or forward to others any discriminatory or threatening messages, ethnic or racial slurs, indignities, obscenities, sexual or offensive comments, off-color jokes, lewd graphics or pictures, or anything that may be construed as harassment or disrespect for others is strictly prohibited. Furthermore, no employee may use Electronic Media to solicit others for commercial ventures, religious or political causes, outside organizations, or other non-business matter. Employees violating this policy or otherwise misusing Electronic Media will be subject to disciplinary action, up to and including immediate dismissal.

H. Social Media Policy

These guidelines apply to all employees who participate in any form of personal social networking including, but not limited to, Instagram, Facebook, Twitter, MySpace, Yelp, Wikipedia, LinkedIn, or any other social networking sites. Except when expressly authorized in writing for use for business purposes, social media activities are not permitted at work or while on Clarice Sattiewhite's Home, Inc. time. When authorized, employees must consult with Kolice Sattiewhite and /or Kedra Creer, and receive approval for any posting, prior to any posting, and must abide by all the Company's policies and applicable laws in such postings.

Employees are free to participate in such activities on personal time, subject to the information below, and subject to the understanding that this policy is not intended to cover internet activities that do not associate or identify the employee with Clarice Sattiewhite's Home, Inc, do not use

Clarice Sattiewhite's Home, Inc. e-mail addresses or equipment, do not discuss Clarice Sattiewhite's Home, Inc., and are purely about personal matters.

Clarice Sattiewhite's Home, Inc. understands that employees may maintain or contribute to personal blogs, message boards, conversation pages, and other forms of social media (e.g., Instagram, Facebook and Twitter) outside of their job function and may periodically post information about their job or the Company's activities on these outlets. If an employee identifies him or herself as an employee of Clarice Sattiewhite's Home, Inc. and/or uses his or her Clarice Sattiewhite's Home, Inc. email address (which should not be done if you are on such social platforms personally), then the employee must make it clear that the employee is not speaking for the Company, and what the employee says is representative of his or her individual personal views and opinions and not necessarily the views and opinions of the Company. Never represent yourself as a spokesperson for Clarice Sattiewhite's Home, Inc.

Such employees should also take the following into consideration:

Employees are obligated to be aware of and comply with any applicable provisions set forth in the Company's employee handbook and all policies and procedures. Employees may not disclose trade secret or proprietary Company information, protected legal or litigation information, or similar information of third parties who have shared such information with Clarice Sattiewhite's Home, Inc. This includes, but is not limited to, trade secret, intellectual property and confidential employee and consumer policies. Do not post internal reports, policies, procedures or other internal the Company-related confidential communications. Further, Clarice Sattiewhite's Home, Inc.'s intellectual property, logos, trademarks, and copyrights may not be used in any manner. Even vague or disguised references to such information could violate the Company's policies and applicable laws.

Make sure you are always accurate and honest when posting information about Clarice Sattiewhite's Home, Inc., and if you make a mistake, then correct it quickly. Never post any information or rumors that you know to be false about the Company, its employees, or consumers.

Employees should not speak to the media on the Company's behalf without first contacting Kolice Sattiewhite and/or Kedra Creer. All media or press inquiries should be directed to Kolice Sattiewhite and/or Kedra Creer.

If a media inquiry is generated, it must be immediately directed to Kolice Sattiewhite and/or Kedra Creer without any comment either on or off the record.

Follow general civil behavior guidelines and always attempt to be fair and courteous to fellow employees and consumers. Integrity, accountability, and respect are core values. Also, keep in mind that you are more likely to resolve work-related complaints by speaking directly with your co-workers or utilizing the Company's complaint procedures than by posting complaints to a social media outlet. Nevertheless, if you decide to post complaints or criticism, avoid using statements, photographs, video, or audio that reasonably could be viewed as malicious, obscene, threatening or intimidating, that maliciously disparages Clarice Sattiewhite's Home, Inc. or other employees, or that might constitute harassment or bullying. Examples of such conduct might include offensive posts meant to intentionally harm someone's reputation or posts that could contribute to a hostile work environment on the basis of sex, race, disability, religion, or any other characteristic protected by law or Company policy.

You are reminded that when you participate in public, blogs or discussion activities, all posted content (even if deleted) is immediately, and at any time, subject to monitoring and review by The Company and your co-workers. Employees bear full responsibility for the material they post on personal blogs or other social media.

For purposes of this policy, a "personal blog" or "social media" includes personal websites and all forms of on-line community activities such as on-line social networks, message boards, conversation pages, and chat rooms.

In general, please remember that what you publish is widely accessible, including by Clarice Sattiewhite's Home, Inc., and will be around for a long time, so consider the content carefully and follow the guidelines in this policy.

Employees should realize that nothing in this Handbook or in this policy is intended to prevent them from freely discussing their own wages, hours, or working conditions with other employees, including in the context of social media.

If you have any questions regarding this policy and its application, please contact Kolice Sattiewhite and/or Kedra Creer.

I. Voice Mail, E-Mail, And Computer Files

Clarice Sattiewhite's Home, Inc. provided voicemail, e-mail, computers, or other electronic or digital systems ("Systems") are to be used for business purposes only and may not be used for personal business. These Systems are the Company's property and maintained by Clarice Sattiewhite's Home, Inc. in order to facilitate Clarice Sattiewhite's Home, Inc.'s business. Therefore, all messages or data sent, received, composed, and/or stored on these Systems even with offsite providers are the sole property of the Company.

Clarice Sattiewhite's Home, Inc. systems should not be used to access on-line data bases or Internet services unless such access is for work-related purposes. Clarice Sattiewhite's Home, Inc. understands that on occasion, employees may need to conduct personal business using computing resources for personal reasons. Such use must be limited to break time and employees must not excessively use computing and network resources. Excessive use of computer and/or network resources includes but is not limited to listening to audio broadcasts (live or prerecorded) on the internet, viewing video broadcasts (live or prerecorded), and down-loading large data-files for personal use. Access to computing and network resources from the internet is strictly prohibited unless expressly authorized by Kolice Sattiewhite and/or Kedra Creer.

Clarice Sattiewhite's Home, Inc. understands that on occasion family members or others may need to leave personal messages on the voice mail system for an employee and is willing to accommodate this to a limited degree. However, personal use of the voice mail system that interferes with an employee's work performance will not be permitted.

Messages or communications on the Company's voicemail, e-mail, computer, and any Systems are subject to the same policies regarding harassment, discrimination, and retaliation as are any other workplace communications. Clarice Sattiewhite's Home, Inc. will not tolerate offensive, harassing, discriminatory, or retaliatory content. Content that is considered offensive includes, but is not limited to, any message which contains sexual implications, racial slurs, gender- specific comments, or any other statement that offensively addresses someone's age, sex, sexual orientation, pregnancy status, marital status, religious or political beliefs, ancestry, national origin, citizenship, disability, or any other basis protected by local, state or federal law.

Employees should have no anticipation of privacy with respect to Clarice Sattiewhite's Home, Inc. provided voicemail, e-mail, text-messages, instant messages, or any other computer or electronically based electronic communications regardless of whether such information is stored on Clarice Sattiewhite's Home, Inc.'s Systems or by an outside provider including, but not limited to, a phone company or off-site provider ("Electronic Communication"). Clarice Sattiewhite's Home, Inc. reserves the right to monitor, access, and inspect computers, e-mails, voice mails, and other electronically stored documents, systems and data, Systems, or Electronic Communication that are used by employees whether on the premises or elsewhere, including but not limited to laptops, iPads, employee computers used to telecommunicate, PDA's, smart- phones (including, Black-Berries and iPhones), portable "jump" or USB drives, external hard drives, host computers, clouds, file servers, workstations, stand-alone computers, software, voice mail, fax transmissions, telephones of any type, and internal or external communication networks and all other Electronic Communications and Systems. This may be done without notice to an employee and in the employee's absence. Even when a message is erased, it may still be possible to retrieve it from a backup system. Therefore, employees should not rely on erasure of messages to guarantee that a message remains private. Nothing contained in this or any other materials generated by Clarice Sattiewhite's Home, Inc. or its employees, or any statement made by any employee of Clarice Sattiewhite's Home, Inc., shall create an expectation of privacy to an employee's Electronic Communication or Systems. Only Kolice Sattiewhite and/or Kedra Creer can modify this lack of expectation of privacy, and only then with a signed letter.

Notwithstanding Clarice Sattiewhite's Home, Inc.'s right to retrieve and review such material, such material should be treated as confidential by other employees and accessed only by the intended recipient. Employees are not authorized to retrieve any voicemail or e-mail messages or any other type of Electronic Communication that are not addressed to them.

Employees are prohibited from using passwords without prior authorization and registration. The existence of a password on company voicemail, e-mail or computer systems, or other Systems or Electronic Communication is not intended to indicate the messages or other communications will remain private.

Employees are prohibited from loading any software onto a Clarice Sattiewhite's Home, Inc. provided computer where such action would violate the software license. Employees are prohibited from loading any software onto a Company provided computer without the express approval of Kolice Sattiewhite and/or Kedra Creer.

All Electronic Communication or Systems should not be used to send (upload) or receive (download) copyrighted materials, trade secrets, proprietary information, or similar matter without prior written authorization from Kolice Sattiewhite and/or Kedra Creer. Further no confidential, proprietary, copyrighted, or trade secret information may be sent to third parties or any person outside of Clarice Sattiewhite's Home, Inc, without prior written authorization from Kolice Sattiewhite and/or Kedra Creer, any person from Kolice Sattiewhite and/or Kedra Creer, nor may such materials be used at any time for an employee's personal benefit or misused in any way.

J. <u>Homekeeping and Maintenance</u>

Clarice Sattiewhite's Home, Inc. would like to maintain a facility that is clean, safe, sanitary, and in good repair at all times. The following guidelines are important maintenance services and procedures for the safety and well-being of residents, employees, and visitors:

- Floor surfaces in bath, laundry and kitchen areas shall be maintained in a clean, sanitary, and odorless condition.
- A comfortable temperature for residents shall be maintained at all times
 - The facility shall cool rooms to a comfortable range, between 68 degrees F (26 degrees C and 85 degrees F (30 degrees C), or in areas of extreme heat to 30 degrees F less than the outside temperature.
 - Nothing shall prohibit residents from adjusting individual thermostatic controls.
- Always ensure that there is sufficient light to ensure the comfort and safety of all persons in the facility.
- Food brought into the facility must be dated and discarded within 3 days.
- Trash must be emptied each shift.
- Disinfectants, cleaning solutions, poisons, and other items which could pose a danger if readily available to consumers shall be stored and locked in the utility closet or designated area inaccessible to consumers.
- Medicines shall be stored and locked in designated area(s) inaccessible to consumers.

Please notify Jonetta Williams/Unique Watkins if there are any maintenance issues in the facility. Maintenance issues include:

- Plumbing or water quality issues.
- Window screens are dirty or need maintenance.
- Lamps or any lighting is not properly working, etc.

K. <u>Fire and Earthquake Safety</u>

Clarice Sattiewhite's Home, Inc. cares about your safety and the safety of all consumers in the 1098638.1 Page 17 event of a fire or earthquake or any other emergency. Make sure that you are familiar with emergency procedures. If you are not sure about what the emergency procedures are, please contact Jonetta Williams/Unique Watkins. Keep all hallways and doorways clear at all times.

L. <u>Video Surveillance</u>

Clarice Sattiewhite's Home, Inc. may conduct video surveillance of any portion of its homes at any time, with the exception of consumer/employee restrooms, showers, and dressing rooms. Video cameras are positioned in appropriate places within and around the premises and used in order to help promote the safety and security of our employees, our consumers and our property. For purposes of this policy, the term "premises" means any and all land (whether occupied or vacant), parking lots, buildings, structures, equipment, and rooms, owned or leased by the Company.

M. Job Responsibilities

All employees will be required to adhere and acknowledge all policies and procedures created by Clarice Sattiewhite's Home, Inc.

PAID LEAVES OF ABSENCE

A. <u>Time Off to Vote</u>

Because the Company has a continuing interest in encouraging responsible citizenship, you are urged to vote for the candidates of your choice at local, state, and national elections either before or after your regular shift. In extreme cases, if you do not have sufficient time outside of working hours within which to vote, you will be allowed to take up to two hours off with pay for this purpose.

To receive time off for voting, you must advise Kolice Sattiewhite and/or Kedra Creer that you will need time off at least three days before Election Day.

No action will be taken against any employee in any manner for requesting or taking any time off as provided for in this policy.

UNPAID LEAVES OF ABSENCE

The Company provides a variety of unpaid leaves of absence as set forth below. All paid and unpaid leaves will run concurrently to the maximum extent permitted by law.

A. <u>Family Medical Leave</u>

Clarice Sattiewhite's Home, Inc. has a family and medical leave policy that is in compliance with the Family and Medical Leave Act of 1993 (FMLA), the California Family Rights Act (CFRA), and the California Paid Family Leave Act (CPFLA), that provide for an unpaid leave of absence to employees of the company in some circumstances, and which in some circumstances may also be a paid leave.

Every employee covered by California state disability insurance (SDI) is eligible for Paid Family Leave insurance of up to six (6) weeks, (going up to 8 weeks on July 1, 2020), which need not be consecutive, per twelve (12)-month period, to care for a seriously ill child, spouse, parent, registered domestic partner, grandparent, grandchild, sibling, or parent-in-law; to bond with the 1098638.1 Page 18 employee's new child or the new child of the employee's spouse or registered domestic partner; or to bond with a child in connection with the adoption or foster care placement of the child with the employee or the employee's spouse or registered domestic partner. A "serious health condition" means an illness, injury, impairment, or physical or mental condition of a patient that involves inpatient care in a hospital, hospice, or residential medical care facility. This includes any period of incapacity (e.g., inability to work, attend school, or perform other regular daily activities) or any subsequent treatment in connection with such inpatient care; or continuing treatment by a physician or practitioner.

Unless complications arise, cosmetic treatments, the common cold, influenza, earaches, upset stomach, minor ulcers, and headaches other than migraine, are examples of conditions that do not meet the definition of a serious health condition for purposes of Paid Family Leave.

The Paid Family Leave disability insurance program is provided and administered by the State of California. In accordance with the CPFLA, we require you to use two (2) weeks of accrued but unused vacation prior to taking leave under the CPFLA. If you have less than two (2) weeks of accrued but unused vacation, you shall use all of your accrued but unused vacation before taking

Paid Family Leave. One week of vacation leave shall apply toward the CPFLA seven (7)-day waiting period.

Clarice Sattiewhite's Home, Inc. provides unpaid FMLA and CMLA leave of absence in certain circumstances. In order to be eligible for FMLA or CMLA leave, you must be employed by Company at least twelve (12) months and must have worked at least 1,250 hours during the twelve-month period prior to the leave. Under the CFRA, but not the FMLA, all references to "spouse" include a registered domestic partner.

Clarice Sattiewhite's Home, Inc. locations with less than fifty (50) employees within a seventyfive (75) mile radius are not covered under this leave policy or the FMLA. Forms for leave requests are available from Kolice Sattiewhite and/or Kedra Creer.

Under this leave policy a total of up to twelve (12) weeks of unpaid leave of absence, which need not be consecutive, is available to you in a calendar year under the following circumstances:

- a. The birth of a child, but only within the first twelve months of the birth.
- b. The placement of a child for adoption or other legal placement, within the first twelve months of the adoption or placement.
- c. The need to care for a child, spouse, dependent, or parent who has a serious medical condition.
- d. A serious health condition that renders you unable to perform the functions of your position. Under the CFRA, this does not include your own pregnancy, childbirth, or related medical conditions.
 - e. In order to care for your spouse, child, or parent who is a **covered servicemember** with a serious illness or injury (in which case the leave may be up to a combined twenty-six [26] workweeks long in single twelve (12)-month period, and begins on the first day you take leave for this reason and ends 12 months later, regardless of the 12-month period established by the Company for other types of FMLA leave). A "covered servicemember" is a current member of the U.S. Armed Forces, including a member of the National Guard or Reserves, who is undergoing medical treatment, recuperation, or therapy, in outpatient status, or is otherwise on the temporary disability retired list, for a serious injury or illness. A "serious injury or illness" is one

that was incurred by, or aggravated by, a servicemember in the line of duty on active duty that may render the servicemember medically unfit to perform the duties of his or her office, grade, rank, or rating. The leave described in this subsection E is available only under the FMLA and not the CFRA.

f. In order to care for your spouse, child, parent, or next of kin who is a **covered veteran** with a serious illness or injury (in which case the leave may be up to a combined twenty-six [26] workweeks long in single twelve (12)-month period, and begins on the first day you take leave for this reason and ends 12 months later, regardless of the 12-month period established by the Company for other types of FMLA leave. A "covered veteran" is a former member of the U.S. Armed Forces, including a member of the National Guard or Reserves, who was discharged or released under conditions other than dishonorable within five (5) years before you first take leave to care for the covered veteran, and who is undergoing medical

treatment, recuperation, or therapy, in outpatient status, or is otherwise on the temporary disability retired list, for a serious injury or illness. A "serious injury or illness" is one that was incurred by, or aggravated by, a covered veteran in the line of duty on active duty that rendered the veteran medically unfit to perform the duties of his or her office, grade, rank, or rating; a physical or mental disability for which the veteran has received a VASRD rating of fifty percent (50%) or greater; a physical or mental condition that substantially impairs the veteran's ability to work because of a disability(ies) related to military service, with or without treatment; or an injury that is the basis for the veteran's enrollment in the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers. A covered veteran's spouse, parent, or child. The leave described in this subsection F is available only under the FMLA and not the CFRA.

g. For a **qualifying exigency arising out of a deployment** of your spouse, child, or parent. A "qualifying exigency" may arise when your spouse, child of any age, or parent who is a member of the U.S. Armed Forces, including a member of the National Guard or Reserves, and who is on covered active duty or has been notified of an impending call or order to covered active duty in a foreign country or international waters (or, for National Guard or Reserves members only, to active duty in a contingency operation), and consists of issue arising from or related to one or more of the following: short-notice deployment, attending military events and related activities, certain childcare and related activities, care of the servicemember's parent, financial and legal arrangements, counseling, rest and recuperation, post-deployment activities, and any other event that we agree constitutes a qualifying exigency. The leave described in this subsection G is available only under the FMLA and not the CFRA.

Upon return to Clarice Sattiewhite's Home, Inc. at the end of the leave, you will be restored to your former position with the same rights, benefits, pay, and other terms and conditions which existed prior to the leave; or to an equivalent position with equivalent rights, benefits, pay, and other terms and conditions of employment.

If both parents of a child are employed by Clarice Sattiewhite's Home, Inc., only a total of twelve (12) weeks of unpaid leave between the two parents is available to be used in any calendar year, when the leave is for the birth, adoption, or foster care placement of the child.

B. <u>Personal (Non-Industrial) Medical Leave of Absence</u>

If employees are ineligible for any other Company leave of absence, Clarice Sattiewhite's Home, Inc., under certain circumstances, may grant a personal leave of absence without pay. A written request for a personal leave should be presented to management at least two (2) weeks before the anticipated start of the leave. If the leave is requested for medical reasons and employees are not eligible for FMLA and CFRA, medical certification also must be submitted. The request will be considered on the basis of staffing requirements and the reasons for the requested leave, as well as performance and attendance records. Normally, a leave of absence will be granted for a period of up to eight (8) weeks. However, a personal leave may be extended if, prior to the end of leave, employees submit a written request for an extension to management and the request is granted. Leave may be denied if it causes an undue hardship to Clarice Sattiewhite's Home, Inc. During the leave, employees will not earn vacation, personal days or sick days.

When the employee anticipates returning to work, he or she should notify management of the expected return date. This notification should be made at least one week before the end of the leave.

Upon completion of the personal leave of absence, Clarice Sattiewhite's Home, Inc. will attempt to return employees to their original job or a similar position, subject to prevailing business considerations. Reinstatement, however, is not guaranteed.

Failure to advise management of availability to return to work, failure to return to work when notified or a continued absence from work beyond the time approved by Clarice Sattiewhite's Home, Inc. will be considered a voluntary resignation of employment.

Personal leave runs concurrently with any Company-provided Short-Term Disability Leave of Absence.

Physical Examinations Following A Medical Leave of Absence

An employee who returns to work following a leave of absence resulting from an injury or illness may be required to take a physical examination to: (1) release them to duty; (2) if released with restrictions, (a) determine if the employee is an "individual with a disability" for purposes of the Americans With Disabilities Act, the Fair Employment and Housing Act, and any other applicable federal or state law, (b) determine if the employee can perform the essential functions of the job to which he or she is returning with or without reasonable accommodation and without posing a direct threat to the health or safety of his or herself or others, and (c) to identify an effective accommodation that would enable the employee to perform the essential functions of the job.

C. <u>Pregnancy Disability Leave</u>

Clarice Sattiewhite's Home, Inc., as a California employer with five or more employees, provides Pregnancy Disability Leave pursuant to Cal. Code Regs. tit. 2, § 11035(h). Employees are allowed up to four (4) months of disability leave for pregnancy when the employee-mother is actually disabled and unable to work. For part-time employees, the amount of leave available is prorated. This includes time off needed for prenatal care, severe morning sickness, doctor-ordered bed rest, childbirth, recovery from childbirth, and related medical conditions.

Four months of leave means time off for the number of days or hours the employee would normally work within four calendar months, which is viewed as one-third of a year or 17 1/3 1098638.1 Page 21

weeks (Cal. Code Regs. tit. 2, §§ 11035(l) and 11042(a)(1)). For full-time employees who work 40 hours per week, this means they are entitled to 693 hours of leave, which is based on 40 hours per week multiplied by 17 1/3 weeks (Cal. Code Regs. tit. 2, § 11042(a)(1)). Otherwise, the number of working days that constitute "four months" is calculated on a pro rata or proportional basis for employees who work either:

- Less than 40 hours per week.
- More than 40 hours per week.
- Variable work schedules. (Cal. Code Regs. tit. 2, § 11042(a)(2).)

For example, for an employee who works:

• 20 hours per week, four months means 346.5 hours of leave.

• 48 hours per week, four months means 832 hours of leave. (Cal. Code Regs. tit. 2, § 11042(a)(2)(A).)

If you wish to take this leave, you must provide the Company with reasonable notice of the date the leave shall commence and the estimated duration of the leave.

Please provide the following medical certification to the Owners:

• The date the employee became disabled by her pregnancy.

• The probable duration of the disability.

• A statement that because of the disability the employee is unable to work at all or to perform one or more of the essential functions of her position without undue risk to herself, the successful completion of her pregnancy or to other persons. (Cal. Code Regs. tit. 2, § 11050(b).)

The Company may also require a release from the employee's health care provider that she is fit to return to work (Cal. Code Regs. tit. 2, § 11050(d)).

Accrual of seniority and group health insurance benefits will continue during pregnancy disability leave. Upon return from pregnancy disability leave of up to four (4) months, an employee will be restored to the same position held prior to the leave, if available, or otherwise to an available equivalent position. If the employee fails to return to work at the end of leave, the Company shall have no obligation to restore the employee to an equivalent position.

If requested by a pregnant employee and recommended by the employee's doctor, in lieu of pregnancy disability leave, or to accommodate intermittent leave, a pregnant employee may request a transfer to a less strenuous or hazardous position. If such a transfer can be reasonably accommodated, a pregnant employee will be transferred for the duration of her pregnancy, provided that she submits a written request for such a transfer, and, in addition, furnishes a doctor's written certification attesting that the transfer request is upon doctor's advice. However, we will not undertake to create additional employment that we would not otherwise have created to meet our business needs, nor will we discharge any other employee, transfer any other employee with more seniority than the pregnant employee, or promote an employee who is not qualified to perform the job. Upon transfer, an employee will receive the salary and benefits, which are regularly provided to employees in the position to which the employee has been transferred.

The Company will continue to provide you with the same level of group health insurance benefits as were provided to you immediately before your leave. If you choose not to return to work after your maternity leave, the Company may seek back payment for the premiums paid on your health insurance plan while on leave.

D. Jury Duty Time Off

The Company realizes that it is the obligation of all U.S. citizens to serve on a jury when summoned to do so. All employees will be allowed time off to perform such civic service as

required by law. Employees are expected, however, to provide proper notice of a request to perform jury duty and verification of their service.

Employees also are expected to keep management informed of the expected length of jury duty service and to report to work for the major portion of the day if excused by the court. If the required absence presents a serious conflict for management, employees may be asked to try to postpone jury duty.

Employees on jury duty leave will be paid for their jury duty service in accordance with state law; however, exempt employees will be paid their full salary for any week in which time is missed due to jury duty if work is performed for the Company during such week.

E. <u>Court Appearance</u>

An employee, including a victim of a crime, may take time off to appear in court as a witness in order to comply with a subpoena or other order, or for certain specific crimes (including, but not limited to, solicitation for murder, vehicular manslaughter while intoxicated, and other serious felonies), in which any right of the victim is at issue. If you need time off to appear as a witness, you should bring the subpoena or court order to Kolice Sattiewhite and/or Kedra Creer immediately after it is received so that arrangements to accommodate your absence may be made. Time off taken by an employee to appear as a witness is unpaid. However, you may use any available vacation time. No action will be taken against any employee in any manner for requesting or taking any time off as provided for in this policy.

F. Domestic Violence. Sexual Assault. or Stalking

An employee who is a victim of domestic violence, sexual assault, or stalking may take time off in order to obtain judicial relief to help ensure the health, safety, or welfare of the employee or his or her child. If you need time off on account of domestic violence, sexual assault, or stalking, you should notify your supervisor as soon as possible so that arrangements to accommodate your absence may be made. If advance notice is not possible, you must provide appropriate written certification of the reason for your absence upon your return to work. Clarice Sattiewhite's Home, Inc. will make reasonable efforts to maintain the confidentiality of any employee requesting time off on account of domestic violence, sexual assault, or stalking. Time off on account of domestic violence, sexual assault, or stalking is unpaid. However, you may use any available vacation time. No action will be taken against any employee in any manner for requesting or taking any time off as provided for in this policy.

Clarice Sattiewhite's Home, Inc. will also engage in the interactive process and reasonably accommodate employees who disclose to Kolice Sattiewhite and/or Kedra they are victims of domestic violence, sexual assault, or stalking, subject to law exceptions Creer that. Reasonable accommodations may include, but are not limited to, implementation of safety measures. If circumstances change and an employee needs a new accommodation, the employee must request

it. If an employee no longer needs an accommodation, he/she must also notify Kolice Sattiewhite and/or Kedra Creer. Certification may be required to document the need for a reasonable accommodation.

G. Victims of Crime

Employees who are a victim of a felony, or whose spouse, registered domestic partner, child, stepchild, sibling, step sibling, guardian, parent, or stepparent is a victim of a felony, may take

time off in order to attend judicial proceedings relating to the crime or those in which any right of the crime victim is at issue.

If you need such time off, you must give Kolice Sattiewhite and/or Kedra Creer a copy of the notice of the scheduled proceeding. If advance notice is not possible, you must provide a copy of documentation relating to the judicial proceeding within a reasonable period of time after your return to work.

Time off on account of the Company's Victims of Crime policy is unpaid. However, you may use any available vacation or sick leave when attending judicial proceedings relating to a crime. No action will be taken against any employee in any manner for requesting or taking any time off as provided for in this policy.

H. **Donor Leave**

Clarice Sattiewhite's Home, Inc. will annually provide up to thirty (30) days of paid leave and up to 30 additional unpaid days of leave for organ donation purposes. The Company will provide up to five (5) days of paid leave for bone marrow donation purposes. We require that you take up to fourteen (14) days of available sick or vacation leave for organ donation, and up to five (5) days of available sick or vacation leave for bone marrow donation, before taking donor leave. You will be paid health benefits during donor leave, will accrue sick leave, vacation pay, and seniority during your leave, and, upon your return, you will be restored to the same or an equivalent position to the one you held before donor leave. You must provide written verification that you are an organ or bone marrow donor and that there is a medical necessity for the donation of the organ or bone marrow.

I. **Other Leaves of Absence**

Clarice Sattiewhite's Home, Inc. offers a wide variety of other unpaid leaves of absences as required by law, for (1) civil air patrol leave, and (2) other leaves that may be required by state and/or federal law. Eligibility and conditions of these leaves vary considerably, and if you are interested in any leave for any of these purposes, or for any other purpose, please contact Kolice Sattiewhite and/or Kedra Creer.

HOURS OF WORK/WORKING CONDITIONS

A. **Hours of Work**

The hours of work and workweek for caregivers are generally as outlined in this policy and the overtime policy in this Handbook. However, management may alter or change the workday and workweek, for greater efficiency, to meet changing consumer needs and services or for any other business-related reason. 1098638.1

Clarice Sattiewhite's Home, Inc. operates twenty-four hours day, seven days a week. Special requests for work hours different from your assigned work schedule must be approved by Jonetta Williams/ Unique Watkins.

Facility Personnel -Regularly scheduled for a 40-hour workweek, with at least a one hour onduty meal period, as set forth in the meal and rest period policies in this handbook.

Jonetta Williams and/or Unique Watkins will schedule the meal periods and work schedules.

B. <u>Work Week</u>

For the purposes of determining overtime for hourly non-exempt employees, the workweek consists of seven consecutive 24-hour periods, beginning at midnight on Sunday and ending the following Saturday at midnight. Hours worked during one workweek cannot be carried over into another workweek.

C. <u>Employee Classifications</u>

For purposes of this manual, all employees fall within one of the classifications below.

Full-Time Employees - Employees who regularly work at least 30 hours per week who were not hired on a short-term basis.

Part-Time Employees - Employees who regularly work 30 hours, or fewer, per pay period, who were not hired on a short-term basis. Part-Time Employees generally are not eligible for Company benefits but are eligible to receive statutory benefits.

Short-Term Employees - Employees who were hired for a specific short-term project, or on a short-term freelance, per diem or temporary basis. Short-Term Employees generally are not eligible for Company benefits but are eligible to receive statutory benefits.

In addition to the above classifications, employees are categorized as either "**exempt**" or "**non-exempt**" for purposes of federal and state wage and hour laws. Employees classified as exempt do not receive overtime pay; they generally receive the same weekly salary regardless of hours worked and are expected to work more than 40 hours a week when the work so requires. Such salary may be paid less frequently than weekly. The employee will be informed of these classifications upon hire and informed of any subsequent changes to the classifications.

D. Excessive Tardiness/Absenteeism

Absence from work or tardiness affects your income, causes an undue hardship on those employees who are present, and affects consumer care. The ability of Clarice Sattiewhite's Home, Inc. to operate efficiently and meet its schedules depends upon your regular attendance. Clarice Sattiewhite's Home, Inc. recognizes that emergencies, illnesses, or pressing personal business that cannot be scheduled outside your scheduled work hours may arise. You are expected to be in your assigned facility and ready to work at the beginning of, but not before, your assigned shift and expected to work your entire scheduled shift. Habitual or excessive absenteeism and tardiness will not be tolerated. Habitual or excessive absenteeism and tardiness is defined as six incidents within a rolling twelve-month period or a pattern of abuse. You must inform your administrator, Jonetta Williams or Unique Watkins prior to the start of your shift if you expect to be delayed.

All employees are expected to call Jonetta Williams or Unique Watkins at least 8 hours prior to Page 25

being absent from their scheduled shift.

Unreported absences of three (3) consecutive workdays generally will be considered job abandonment and a voluntary resignation of employment.

E. <u>Pay Day/Paycheck Accuracy</u>

The employee will be paid bi-weekly for all the time worked during the past pay period. If one of these pay dates falls on a weekend, the payroll is paid out on the preceding Friday. If one of these pay dates falls on a holiday recognized by the State of California, payroll is paid out on the preceding workday. Pay days are 3 business days after the 15th of the month and 3 business days after last day of the month.

If there is an error in an employee's pay, the employee should bring the matter to the attention of Kolice Sattiewhite and/or Kedra Creer immediately so Clarice Sattiewhite's Home, Inc. can resolve the matter quickly and amicably.

Paychecks will be given only to the employee, unless he or she requests that they be mailed, or authorize in writing another person to accept the check.

Paychecks will not, under any circumstances, be given to any person other than the employee without prior written authorization. Paychecks may also be mailed to the employee's address or deposited directly into an employee's bank account upon written request.

It is Clarice Sattiewhite's Home, Inc.'s goal to ensure that all employees are properly paid for all of their work. Therefore, it is every employee's responsibility to examine his or her paycheck and paycheck stub to ensure that he/she is being properly paid for all work time and that the paycheck and pay stub are accurate. If an employee believes that he/she is not being properly paid for all his or her work, the employee must immediately inform Kolice Sattiewhite and/or Kedra Creer.

F. Deductions from Your Paycheck

Clarice Sattiewhite's Home, Inc. is required by law to make certain deductions from your paycheck. Among these are your federal, state, and any local income taxes and your contribution to Social Security and Medicare. These deductions will be itemized on your check stub.

The amount of these deductions will typically depend on your earnings and on the information, you furnish on your W-4 Form regarding the number of dependents or exemptions you claim. Any change in name, address, marital status, or number of exemptions must be reported to Kolice Sattiewhite and/or Kedra Creer immediately to assure proper credit for tax purposes. The W-2 Form you receive for each year indicates the dollar amounts that were deducted for these purposes.

If you claim more than 10 exemptions, Clarice Sattiewhite's Home, Inc. is required by law to report your name and the number of exemptions you have claimed to the Internal Revenue Service.

Any other mandatory deductions to be made from your paycheck, such as court-ordered garnishments, will be explained whenever Clarice Sattiewhite's Home, Inc. is ordered to make such deductions.

Additionally, it is possible for you to authorize the Company to make additional deductions from your paycheck. The amount of these deductions will also be reflected on your pay stub. 1098638.1 Page 26

G. <u>Error in Pay</u>

Every employee is expected to review the information on their paystub. If you believe an error has been made in your paycheck, tell Kolice Sattiewhite and/or Kedra Creer immediately. They will research the problem and have any error corrected as soon as possible. Please review the Time Records policy below for additional guidance.

H. <u>Direct Deposit</u>

Clarice Sattiewhite's Home, Inc. offers direct deposit. An employee's paycheck can be directly deposited into an account of your designation. For enrollment information, please contact Kolice Sattiewhite and/or Kedra Creer.

I. <u>Time Records</u>

Employees are required to accurately record their own actual times in and out for the workday and the meal period(s) on the Company provided tablets. No one, regardless of circumstances, is permitted to record time for anyone else or to allow such an occurrence. Employees are to begin and end work on time as scheduled by Kolice Sattiewhite and/or Kedra Creer. Employees are not expected to, nor should they, work outside their regularly scheduled times and are not to work overtime without prior approval by Kolice Sattiewhite and/or Kedra Creer. Employees generally thus should clock in and out at their regularly scheduled start and end times but must in all cases ensure they are accurately recording all work time. Employees must record their time in and out whenever they leave the premises for any reason, other than for Company business and during bona fide rest periods.

Employees should carefully review their time records for accuracy and completeness. If there is a mistake on a time record, an employee should inform Kolice Sattiewhite and/or Kedra Creer and then make and initial the necessary correction. Kolice Sattiewhite and/or Kedra Creer should also initial any correction. Kolice Sattiewhite and/or Kedra Cree rare only authorized to change an employee's time record to accurately reflect the employee's actual work hours based on information provided by the employee.

Please remember that no employees are permitted to work "off the clock" at any time. For the purposes of this policy, "off the clock" work is where an employee performs work for Clarice Sattiewhite's Home, Inc. but does not accurately record all such work time in Clarice Sattiewhite's Home, Inc.'s approved time record. Additionally, no office manager can permit, encourage, or require an employee to work "off the clock."

Kolice Sattiewhite and/or Kedra Cree rare not permitted to require employees to sign any agreement or other statement of hours that falsely represents an employee's time.

It will be presumed that Clarice Sattiewhite's Home, Inc. is accurately compensating an employee for all hours worked, unless the employee brings a timely complaint pursuant to this policy.

J. <u>Remote Off-The-Clock Work Time</u>

Hourly non-exempt employees cannot perform any work outside the workplace without approval by Kolice Sattiewhite and/or Kedra Creer. This includes as examples, for work purposes, sending or receiving e-mails, logging into the Company computers, checking voice mails, or texting others.

The employee must inform Clarice Sattiewhite's Home, Inc. in writing the following business day the time(s) that such work was performed and must accurately record all such times worked on the employee's time record, whether approved or not. Clarice Sattiewhite's Home, Inc. wants to make sure that all the time that an employee performs work is paid. Employees are not required to give their phone, text, or other contact information to consumers, vendors or other staff members, with the exception of Kolice Sattiewhite and/or Kedra Creer, for business use only.

K. <u>Overtime Authorization and Requirement</u>

All overtime worked must be accurately recorded on time records and will be paid, but failure to have overtime authorized in advance of working the overtime is a violation of Company policy.

L. <u>Overtime Pay</u>

For non-exempt employees, all hours worked in excess of 40 hours in any workweek or 8 hours in any one workday, shall be paid at $1\frac{1}{2}$ times each employee's regular rate of pay. If a non- exempt employee performs work on all seven days of Clarice Sattiewhite's Home, Inc.'s workweek, $1\frac{1}{2}$ times the employee's regular rate of pay will be paid for the first 8 hours worked on the 7th day worked.

Double time of the non-exempt employee's regular rate of pay will be paid for all hours worked in excess of 12 hours in any one workday. If a non-exempt employee performs work all seven days of Clarice Sattiewhite's Home, Inc.'s workweek, double-time will be paid for any hours worked on the 7th day in excess of 8 hours worked.

The workweek, for the purpose of calculating overtime, starts on Sunday, and ends on Saturday. The workday, for purpose of daily overtime calculations, starts at **12:00** a.m. continues for 24 hours, to the following day at **12:00** a.m.

M. <u>Reporting Time Pay</u>

An employee who is required to report to work and is not put to work or works less than 4 hours due to Clarice Sattiewhite's Home, Inc.'s actions, will be paid a minimum of 4 hours pay, except in the event of failure of utilities, fire, flood, explosion, bombing, storm, act of God, or other conditions beyond the reasonable control of the Company, or as otherwise excepted by law.

If an employee is scheduled to work, and reports to work, a second time in a scheduled workday or on his or her scheduled day off, he or she will receive a minimum of 2 hours of pay, unless excepted by law.

N. <u>Meal Periods</u>

Because our regulatory or approved program standards require that our consumers be attended at all times, employees are required to work a 30 minute, paid, on duty-meal period when one of the following two conditions are met:

(1) The residential care employees eat with residents during residents' meals and the employer provides the same meal at no charge to the employee; or

(2) The employee is in sole charge of the resident(s) and, on the day shift, the employer provides a meal at no charge to the employee.

(3) An employee, except for the night shift, may exercise the right to have an off-duty meal period upon 30 days' notice in writing to the owners for each instance where an off-duty meal is desired, provided that, there shall be no more than one off-duty meal period every two weeks.

Employees must accurately record their meal period is on-duty (paid) and the times in and out the meal period. The on-duty meal period must begin by the end of the fifth hour of work if the employee works more than six (6) hours in a shift. An employee who works less than six (6) hours may waive their 30-minute meal period with a signed waiver, obtained by Jonetta Williams or Unique Watkins.

O. <u>Break Periods</u>

Because our regulatory or approved program standards require that our consumers be attended to at all times, employees are required to remain on the premises and maintain general supervision of consumers during rest periods if the employee is in sole charge of the consumers. Another rest period shall be authorized and permitted by the employer when an employee is affirmatively required to interrupt his/her break to respond to the needs of consumers.

When not in the sole charge of consumers, employees are authorized and permitted to take a paid break period of net, 10 consecutive minutes for each four hours worked or major fraction thereof which as far as practicable shall be taken in the middle of each 4-hour period. For example, fulltime employees should take one rest period in the first half of their day and one in the second half. These 10-minute break periods should be taken by the employee on an informal basis. The employee will be relieved of all duties during the break period.

Employees are required to take their break periods. Clarice Sattiewhite's Home, Inc. does not discourage or impede employees from taking their meal period(s) or rest breaks.

P. <u>Outside Employment</u>

Employees are permitted to work a second job as long as it does not interfere with their job performance. Employees with a second job are expected to work their assigned schedules. A second job will not be considered an excuse for poor job performance, absenteeism, tardiness, leaving early, refusal to travel, or refusal to work overtime or different hours.

If outside work activity causes or contributes to job-related problems, it must be discontinued, or the employee may be subject to disciplinary action, up to and including termination.

BENEFITS

A. Sick Leave Pay/Kin Care

Purpose/Objective

Clarice Sattiewhite's Home, Inc. provides 24 hours or 3 days, whichever is more beneficial to the employee, of paid sick leave to employees who have worked 30 or more days in California within a year of their employment with Clarice Sattiewhite's Home, Inc. 1098638.1 Page 29

Eligibility

An employee becomes eligible for paid sick leave by working in California on or after Jan. 1, 2015, for at least 30 days within a year. Before an employee can take any sick leave, he or she must satisfy a 90-day employment period, which is not limited to work only in California.

Procedures

A lump-sum grant will be provided on the employee's hire date anniversary in each subsequent year if the employee remains eligible.

Paid sick leave may be used after an employee has worked for Clarice Sattiewhite's Home, Inc. for at least 90 days. Unused sick leave granted under this policy does not carry over from one year to the following year.

Clarice Sattiewhite's Home, Inc. requires employees to use paid sick leave under this policy in minimum increments of two hours.

Leave under this policy may be used in connection with the diagnosis, care or treatment of an existing health condition for, or the preventive care of, an employee or an employee's immediate family member. "Family member" for purposes of this policy includes spouses, registered domestic partners, children (regardless of age), parents (including stepparents and parents-in-law), grandparents and siblings. Leave under this policy may also be used for employees who are the victims of domestic violence, sexual assault or stalking.

Employees requesting time off under this policy should provide as much advance notice to Kolice Sattiewhite and/or Kedra Creer as possible.

Unused time under this policy is not paid out at the time of separation from employment. However, employees who are re-employed with Clarice Sattiewhite's Home, Inc. within a year of separation will have their sick leave that was granted under this policy for that year made available to them for the remainder of the year.

B. <u>Vacation Pay</u>

We know how hard employees work and recognize the importance of providing time for rest and relaxation. We fully encourage employees to get this rest by taking vacation time.

After completion of the first year of employment, full-time employees accrue vacation based on their regularly scheduled workweek and continuous years of service and according to the following schedule:

Years of Service	Bi-Weekly Accrual	Annual Accrual	Maximum Accrual
1-2	1.54/pay period	40 hours	60 hours
3-5	2.46/pay period	64 hours	96 hours

6-10	3.385/pay period	88 hours	132 hours
10+	4.61/pay period	120 hours	180 hours

Once an employee has reached his or her maximum vacation accrual, the employee will not become eligible to accrue any additional paid vacation until the employee's paid vacation balance falls below the maximum accrual. In other words, employees with less than 5 years of service may not accrue more than 96 hours of paid vacation. In addition, employees taking an unpaid leave of absence or who are on leave receiving disability payments do not accrue paid vacation while they are on leave.

Part-time employees, who work more than 15 hours per week and have completed 2 full years of service with Clarice Sattiewhite's Home, Inc., are eligible to accrue up to 39 hours of paid vacation time annually. These hours will begin accruing at the rate of 1 hour for every 30 hours worked, beginning on the anniversary date of the third year. Unused, accrued hours can carry over from year to year, with a max annual accrual of 58.5 hours. Once an employee has reached his or her maximum vacation accrual, the employee will not become eligible to accrue any additional paid vacation until the employee's paid vacation balance falls below the maximum accrual.

Every effort will be made to grant the employee's vacation preference, consistent with our operating schedule. However, if too many people request the same period of time off, Clarice Sattiewhite's Home, Inc. reserves the right to choose who may take vacation during that period. Employees with the longest length of service generally will be given preference. Vacation requests must be submitted in writing, using the form provided, to Clarice Sattiewhite's Home, Inc. at least two (2) weeks in advance of their requested vacation dates.

Vacation may be used only in full-day increments.

Employees who are entitled to paid vacation are encouraged to use all earned vacation each year.

Paid vacation time is not counted as hours worked for the purpose of computing weekly overtime.

Vacation pay earned and unused up to the date of termination from employment will be paid to the employee upon termination at their current hourly rate of pay. This includes hours of vacation earned but unused from previous anniversary years as well as hours of vacation earned, but unused, on a per diem basis to the date of termination.

C. Bereavement Time Off

If a death occurs in your family to your mother or father, wife or husband, registered domestic partner, child, brother or sister, mother-in-law, or father-in-law you may need some time off to attend the funeral and/or pre-burial activities. You may miss up to 2 regular shifts of work, which occur between the death and the funeral without loss of pay. Clarice Sattiewhite's Home, Inc. may grant additional time off.

D. <u>Holiday Pay</u>

Clarice Sattiewhite's Home, Inc. does not currently provide paid holidays.

E. <u>Healthy Living Benefit</u>

We reimburse up to \$25 for gym memberships with proof of membership each month.

INSURANCE PROGRAMS REOUIRED BY LAW

A. <u>Worker's Compensation</u>

Worker's compensation coverage is designed to provide you with benefits for injuries that you may suffer in connection with your employment. Workers' compensation insurance is intended to provide medical care and pay for lost time resulting from injuries on the job and those illnesses caused by an employee's work.

To ensure you of quality care in case of work-related injury or illness, the Company will direct you to an appropriate health care provider for the treatment of any such injury or illness. If you wish to be treated by your own health care provider instead, you must notify Clarice Sattiewhite's Home, Inc. in writing before any injury or illness occurs.

Coverage begins when you become an employee and continues during your employment with the Company. All injuries, no matter how slight, must be reported immediately to Jonetta Williams or Unique Watkins to assure timely reporting of your injury. You must tell your administrator or Kolice Sattiewhite and/or Kedra Creer what, where, when, and how the injury happened - enough information so that medical treatment can be arranged for you. In an emergency, go directly to one of the medical facilities nearby. You will be required to furnish Clarice Sattiewhite's Home, Inc. with written statements regarding any work-related accident so we may accurately document the incident and ensure benefits are provided.

Employees returning to work after being absent due to an injury must report to Kolice Sattiewhite and/or Kedra Creer prior to beginning work and must bring a release to return to work completed and signed by their health care provider prior to returning to duty.

Workers' Compensation Fraud - Any employee who makes or causes to be made any knowingly false or fraudulent material statement or material representation for the purpose of obtaining or denying workers' compensation benefits or payments is guilty of a felony. Workers' compensation fraud is punishable by up to five years in state prison and a fine of up to \$150,000.

B. <u>State Disability Insurance</u>

Non-occupational disability insurance is provided by state law for every California employee who is covered by the Unemployment Insurance Act and who meets the eligibility requirements. This insurance will compensate you in part for loss of wages you may suffer if you are unable to work because of sickness or injury not connected with your work. The law requires your contribution to this insurance. Clarice Sattiewhite's Home, Inc. will give you a brochure entitled "State Disability Insurance Provisions" published by the State of California Employment Development Department. No action will be taken against any employee in any manner for requesting or taking any time off as provided for in this Clarice Sattiewhite's Home, Inc. employee handbook or for testifying in a disability proceeding.

C. Paid Family Leave Insurance

All employees are covered under the state Paid Family Leave insurance plan (PFL). This program provides for wage reimbursement of up to six (6) weeks of partial pay in any 12 month period to an employee to take time off to care for a seriously ill parent, spouse, registered domestic partner or child, grandparent, grandchild, sibling, or parent-in-law or to take time off to bond with a newborn child or a newly placed adopted or foster child. PFL benefits are paid to an employee by the state. PFL is funded by an employee payroll deduction, according to law. PFL does not create any rights or entitlement to time off of work.

D. <u>State Unemployment Insurance</u>

You may be protected against total or partial loss of wages if you become unemployed or partially unemployed under certain conditions as outlined by the California Unemployment Insurance Act. Eligibility requirements under this act will be explained to you at any office of the State Employment Development Department. This insurance is completely paid for by Clarice Sattiewhite's Home, Inc. in the form of unemployment insurance taxes. The State Employment Development Department will only allow unemployment insurance payments on those claims covered by the Act. No action will be taken against any employee in any manner for testifying in an unemployment hearing.

Clarice Sattiewhite's Home, Inc., upon an employee's separation from employment, will provide a booklet entitled "EDD for Your Benefit, California's Programs for the Unemployed" published by the State Employment Development Department.

E. Federal Social Security (F.I.C.A.)

The Federal Insurance Compensation Act is a Federal law, which requires employers and employees to pay a part of all salaries and wages to the government in return for certain old age and survivors' benefits. Neither you nor Clarice Sattiewhite's Home, Inc. has any choice in this. At the age of 62 and older, upon application, you may become eligible to receive stipulated, reduced, or full monthly payments based on your average income while you were working, or if you should die, your survivors will receive such payments. More detailed information is obtainable from any branch office of the Social Security Administration. The cost is borne equally by employer and employee contributions.

WORK RULES AND STANDARDS OF CONDUCT

A. <u>Work Rules</u>

When each employee is aware that he or she can fully depend upon fellow workers to follow expected standards of conduct, then the organization becomes a better place to work for everyone. If you have a question regarding any work or safety standard, please see Kolice Sattiewhite and/or Kedra Creer for an explanation.

The occurrence of any of the following activities, as well as violations of any of Clarice Sattiewhite's Home, Inc.'s rules or policies listed in this Handbook or elsewhere, may subject you to disciplinary action, up to and including immediate dismissal. These lists are not all-inclusive. They merely provide illustrative examples.

• Any act of dishonesty, including, but not limited to, falsification or misrepresentation on your application for employment or other work records, lying about sick or personal

leave, giving false reasons for a leave of absence, alteration or falsification of company records or medical records or other company documents, including prescription documents.

- Any act of illegal harassment, whether sexual, racial, or other.
- Any discriminatory action against co-workers or consumers.
- Any discourtesy to co-workers or consumers.
- Violation of Consumer rights for confidential medical records and communications to the extent provided by law.
- Failure to keep proper time records or alteration of your own or other's time records, or attendance documents.
- Altering another employee's time records or attendance documents.
- Insubordination or refusing to obey instructions issued by Jonetta Williams or Unique Watkins and Kolice Sattiewhite and/or Kedra Creer pertaining to your work.
- Willful or negligent action at work that endangers the life or safety of another person or willful violation of any company rules or deliberate action that is extreme in nature and is obviously detrimental to Clarice Sattiewhite's Home, Inc.'s efforts to operate continuously and profitably.
- Willful violation of security or safety rules or failure to observe the safety rules or safety practices identified in this handbook.
- Excessive absences or lateness.
- Leaving work before the end of a workday or not being ready to work at the start of a workday without approval of Jonetta Williams or Uniuqe Watkins.
- Failure to immediately report damage to, or an accident involving, company equipment.
- Failure to maintain a neat and clean appearance or any departure from accepted conventional modes of dress or personal grooming as explained in this handbook.
- Use of obscene or abusive language.
- Unauthorized soliciting for another business during working hours and/or in working areas.
- Online posting of any information regarding our consumers or their families.
- Sleeping during any shift of work.
- Leaving consumers unattended including but not limited to leaving the home during any shift.
- Any violation of Company policy or provision of this Handbook.

All employees of Clarice Sattiewhite's Home, Inc. are considered at-will and can be terminated at any time, without notice or cause, by the Company.

B. <u>Communication and Work Applications</u>

Due to the nature and schedule of operations, all employees of Clarice Sattiewhite's Home, Inc. are required to have a cell phone capable of running GroupMe and Homebase applications on their first day of employment. The cell phone needs to be operational at all times during the employee's scheduled shift so they can be contacted as necessary. In support of this requirement, Clarice Sattiewhite's Home, Inc. reimburses \$15.00 per month through the employees' regular paychecks.

C. Dress Code and Personal Appearance

You create the image many people will have about Clarice Sattiewhite's Home, Inc. We would 1098638.1 Page 34 like our employees to adhere to a professional look that upholds the values of the Company and supports our commitment to quality care for our consumers and the public. If you are in doubt about an outfit, do not wear it. Jonetta Williams or Unique Watkins and Kolice Sattiewhite and/or Kedra Creer are responsible for dress code compliance in every facility. The following is suggested dress/personal appearance:

While our goal is to provide a workplace environment that is comfortable and inclusive, our work environment serves consumers and potential consumers; accordingly, professional business casual attire is a standard that strikes the Company balance. Business casual attire includes pants, jackets, shirts, and dresses, that, while not formal, are appropriate for a business environment. Jeans are acceptable so long as they are not ripped or distressed. T-shirts or accessories with profane or questionable phrases or images that may make employees, visitors, or consumers uncomfortable are not to be worn. Shorts and sundresses and ill-fitted clothing (i.e. too loose, too tight, too short or long) and footwear, such as flip-flops or worn-out sneakers

are not appropriate business casual attire. Closed toe shoes are to be worn at all times. Each employee must report to work properly groomed and wearing appropriate clothing or they may be sent home to change, and subject to discipline for repeated offenses. A physician's note is required for exceptions to the dress code. Bottom line feel free to express your individual fashion ideals so long as they exhibit professionalism.

D. <u>Gifts</u>

Employees may not accept or solicit, for his or her personal benefit, a gift of any kind from a supplier, vendor representative, or consumers or their families. If you receive any gift valued over \$0 from a vendor, supplier, or consumers or their families, notify Kolice Sattiewhite and/or Kedra Creer.

E. <u>Personal Phone Calls</u>

Friends and relatives should be discouraged from calling during working hours unless there is an emergency. You may not make personal calls during working hours unless it is an emergency, or it is to contact Jonetta Williams and or Unique Watkins and Kolice Sattiewhite or Kedra Creer or approved contact that is related to the consumer's wellbeing.

You are not required to give out your personal phone number to consumers, vendors, or staff members with the exception of Kolice Sattiewhite and/or Kedra Creer, for business use only.

F. <u>Theft</u>

Any unauthorized use of company services or facilities or the taking of any company property for personal is considered property theft. The following list of examples is not all-inclusive, but provides illustrations of several activities which are unacceptable:

- a. Use of company copy machines and fax machines for personal use. If you wish to use a company copier or fax machine, contact Kolice Sattiewhite and/or Kedra Creer for permission.
- b. Use of computers/tablets/iPads: Clarice Sattiewhite's Home, Inc.'s computers/tablets/iPads (the computers and iPads made available for work) are to be used exclusively for business purposes.
- c. Use of International Long-Distance Telephone Service: You are not permitted to

make unauthorized personal international telephone calls.

- d. Taking of company property: No item purchased or supplied by or for Clarice Sattiewhite's Home, Inc should ever be removed from company premises without express authorization from Dr. Orringer. This applies to all company property including, but not limited to, medical equipment and supplies, manufacturer's product samples, computers.
- e. Taking of property of fellow employees: No items belonging to another company employee may be taken without his/her permission under any circumstances.

G. <u>Personal Property</u>

Clarice Sattiewhite's Home, Inc is not liable for the security, care, safety, loss, or damage of any employee's personal property, vehicle, or their contents at any time.

H. <u>Vehicles</u>

During the course of their shift employees will be required to operate company vehicles. Due to this requirement employees must provide a current valid driver's license to Kolice Sattiewhite and/or Kedra Creer on their first day of work. Company vehicles are to be used for business purposes only, personal trips are prohibited. Additionally, employees are not to have personal passengers without prior written permission from Kolice Sattiewhite and/or Kedra Creer.

Employees are required to notify Kolice Sattiewhite and/or Kedra Creer immediately if they have any moving violations driving either the company or personal vehicles.

Vehicles are to be kept clean and neat. Any operational or maintenance issues must be reported immediately to Kolice Sattiewhite and/or Kedra Creer.

Employees must obey all traffic and parking regulations when operating the Company vehicles and parking their own vehicles/modes of transportation at the job sites.

I. <u>Visitors</u>

Employees are not allowed to bring visitors into any of the Clarice Sattiewhite's Home, Inc. facilities. Consumers are allowed to have visitors of their choosing at any time.

J. <u>Confidentiality and Non-Disclosure</u>

Clarice Sattiewhite's Home, Inc may provide and make available to you certain information regarding our business and our consumers' business, including without limitation:

- 1. Actual and potential consumer names, addresses, telephone numbers, and specific characteristics;
- 2. Mailing labels;
- 3. Pending projects or proposals;
- 4. Business plans and projections, including new facility or expansion plans;
- 5. Pricing information (such as price lists, quotation guides, previous or outstanding quotations, or billing information);
- 6. Estimating programs and methodology;
- 7. The techniques used in, approach, or result of any market research;
- 8. Advertising sources;

- 9. Financial information of Clarice Sattiewhite's Home, Inc. or of our consumers;
- 10. Consumer information reports;
- 11. All known salary information or employment contract language or terms, except for the employee's own salary information or employment contract language or terms.

Whether written or verbal, or contained on computer hardware or software, disk, tape, microfiche or other media, or in any electronic or digital form ("Information"), this Information is of substantial value, highly confidential and is not known to the general public. It is the subject of reasonable efforts to maintain its secrecy, constitutes the professional and trade secrets of Clarice Sattiewhite's Home, Inc. or our consumers, and is being provided and disclosed to you solely for use in connection with your employment by Clarice Sattiewhite's Home, Inc.

In consideration of your employment and receipt of the Information, you agree that you:

- 1. Will regard and preserve the Information as highly confidential of Clarice Sattiewhite's Home, Inc. or our consumers;
- 2. Will not disclose, nor permit to be disclosed, any of the Information to any person or entity, absent written consent and approval from the Company;
- 3. Will not photocopy or duplicate, and will not permit any person to photocopy or duplicate, any of the Information without Clarice Sattiewhite's Home, Inc.'s written consent and approval;
- 4. Will not upload any such Information to a personal cloud storage such as, for example, Dropbox or Google Docs without Clarice Sattiewhite's Home, Inc.'s written consent and approval;
- 5. Will not make any use of Information for your own benefit or the benefit of any person or entity other than Clarice Sattiewhite's Home, Inc.;
- 6. Will return all Information to Clarice Sattiewhite's Home, Inc. immediately upon request and, in any case, upon separation from employment for any reason, and not retain copies of same in any form whatsoever, including but not limited, to written, electronic, or digital; and
- 7. Will immediately contact Clarice Sattiewhite's Home, Inc. if any consumer of Clarice Sattiewhite's Home, Inc. contacts you after termination or resignation of your employment with Clarice Sattiewhite's Home, Inc.

K. <u>Health Insurance Portability and Accountability Act (HIPAA)</u>

The Health Insurance Portability and Accountability Act of 1996, as supplemented by the HITECH Act of 2009 (collectively, HIPAA) are federal laws that apply to health plans, health care providers and health care clearingHomes. The HIPAA legislation is complex and has many components.

Clarice Sattiewhite's Home, Inc. provides all new employees with a HIPAA overview during new employee orientation. Some employees, depending on their job duties, will require additional training. Please check with Kolice Sattiewhite and/or Kedra Creer to determine if you require additional training. Violations of HIPAA are extremely serious and may result in disciplinary action up to and including termination.

It is the policy of Clarice Sattiewhite's Home, Inc. to remain current in our compliance program with HIPAA regulations. You will receive training related to your job responsibilities regarding the policies and procedures of the HIPAA Privacy and Security Rule. These are an important aspect

of the position you hold; therefore, you must adhere to the policies and procedures required by HIPAA and this office.

L. Hiring Relatives/ Employee Relationships

A familial relationship among employees can create an actual or at least a potential conflict of interest in the employment setting, especially where one relative supervises another relative. To avoid this problem, the Company may refuse to hire or place a relative in a position where the potential for favoritism or conflict exists.

In other cases, such as personal relationships where a conflict or the potential for conflict arises, even if there is no supervisory relationship involved, the parties may be separated by reassignment or discharged from employment, at the discretion of Clarice Sattiewhite's Home, Inc. Accordingly, all parties to any type of intimate personal relationship must inform the Kolice Sattiewhite and/or Kedra Creer.

If two employees marry, become related, or enter into an intimate relationship, they may not remain in a reporting relationship or in positions where one individual may affect the compensation or other terms or conditions of employment of the other individual. The Company generally will attempt to identify other available positions, but if no alternate position is available, the Company retains the right to decide which employee will remain with Clarice Sattiewhite's Home, Inc.

For the purposes of this policy, a relative is any person who is related by blood or marriage, or whose relationship with the employee is similar to that of persons who are related by blood or marriage.

M. <u>Staff Meetings</u>

You will be notified one week in advance about Mandatory staff meetings. At these meetings, employees will be informed on what is taking place in the workplace, employee recognition and other business matters. You will be paid for the time spent in meetings.

PERSONNEL FILE AND OTHER EMPLOYMENT RECORDS

A. <u>Keeping Your Personnel File Up to Date</u>

It's important to you that your name, address and telephone number be kept correct on records. It is sometimes necessary for your supervisor or someone else in Clarice Sattiewhite's Home, Inc. to contact you at home. Also, you may not receive important mail from the Company if your address is not on file. Therefore, it is your responsibility to report changes in your name, address, telephone number, and any other matters, which affect your tax withholding, to your supervisor or the office. Moreover, to ensure that the employer can notify you when necessary, you must provide Clarice Sattiewhite's Home, Inc. with an address where it can reach you (not a Post Office or P.O. Box), your personal email address, and your cell phone number.

Keeping your personnel file up to date is also important to you with regard to pay, deductions, benefits, and other matters. If you have a change in any of the following items, please be sure to notify Jonetta Williams or Unique Watkins as soon as possible:

• Driving record or status of driver's license, if you operate any company vehicle

- Emergency contact and telephone number
- Exemptions on your W-4 tax form
- Home address
- Home telephone number/ Cellphone number
- Legal name
- Marital status
- Number of dependents

B. <u>Access to Your Personnel File</u>

The Company keeps personnel files on each employee. This file contains employment-related information about the employee. Federal and State Laws maintain that all employee medical information be kept in a separate, confidential file. The contents of an employee's personnel file and medical records files, except for letters of reference and certain other limited kinds of information, are open for inspection by current or former employees, upon request, at reasonable times, but no later than 30 calendar days after a written request to do so, subject to certain legal exceptions. Inspections of Personnel files are on premises and under the supervision Kolice Sattiewhite and/or Kedra Creer.

A current or former employee may request and receive from Clarice Sattiewhite's Home, Inc. a copy of his or her personnel file, at reasonable times, but no later than 30 calendar days after a written request to do so provided the employee pays the actual copying costs (and costs of mailing if requested), and subject to certain legal exceptions. Contact Kolice Sattiewhite and/or Kedra Creer if you wish to review your personnel file or have copies made of documents or designate an authorized representative to do so.

Clarice Sattiewhite's Home, Inc. will keep your personnel records confidential. However, there are certain times when information may be given to persons outside of the Company. These include:

- 1. Responses to subpoenas, court orders, or orders of administrative agencies;
- 2. In a lawsuit in which you and/or Clarice Sattiewhite's Home, Inc. are parties;
- 3. To administer employee benefit plans;
- 4. To a health care provider;
- 5. As otherwise required by law or legitimate business reasons.

C. <u>Performance Management Process</u>

Clarice Sattiewhite's Home, Inc. believes it is important to give its employees feedback on their performance periodically. In addition, performance management provides a forum for employees to reiterate their successes, strengths and areas for improvement. This exchange of information is vital to the development of each employee and Clarice Sattiewhite's Home, Inc.

You may receive an introductory performance evaluation after the first 90 days of employment. This introductory period is a time to determine if you are right for your position, and if your position is the right fit for you. This initial evaluation is an opportunity to focus on the early stages of your transition to your new role with the Company. Employment will remain at-will before, during, and after the introductory period.

Periodic performance management discussions may be made to determine your individual 1098638.1 Page 39

progress, training needs, and potential pay increases. Pay increases are not automatic and depend on factors such as the employee's demonstrated job proficiency, Clarice Sattiewhite's Home, Inc.'s ability to pay, and other business-related factors as determined solely by the Company. Further, the Company will comply with equal pay provisions and laws and will not pay any of its employees at wage rates less than the rates paid to employees of the opposite sex, or of a different race or ethnicity, for substantially similar work, when viewed as a composite of skill, effort and responsibility, and performed under similar working conditions, except when based upon lawpermitted exceptions. To the extent required by law, Clarice Sattiewhite's Home, Inc will not base a wage differential on an applicant's/employee's prior salary.

The Performance Management Process provides you with an opportunity to talk about the job expectations and your personal goals and gives Clarice Sattiewhite's Home, Inc an opportunity to give you pinpointed feedback on your work. Performance reviews do not necessarily result in salary increases.

Performance Evaluations may also be conducted in the event of promotion, change in duties and responsibilities, or at Clarice Sattiewhite's Home, Inc.'s discretion.

D. <u>Corrective Action and Termination</u>

Usually, an honest, open discussion between Jonetta Williams or Unique Watkins and Kolice Sattiewhite and/or Kedra Creer and an employee that is intended to clarify expectations will be enough to help you correct a performance, attendance, punctuality or behavior problem. However, there will be times when more formal corrective action is needed.

In some cases, the Company may, but is not required to, follow a progressive discipline approach. Progressive discipline is an approach in which deficiencies in performance, attendance, or behavior lead to increasingly severe corrective action including termination, if required. Progressive discipline may include oral warnings, written warnings, a final written warning, suspension, and termination.

It is important to note that many circumstances may not warrant the use of progressive discipline. Likewise, any or all steps listed above may be omitted within the sole discretion of the Company. Clarice Sattiewhite's Home, Inc. retains the decision to utilize or modify progressive discipline. The use of progressive discipline does not alter the at-will nature of employment at Clarice Sattiewhite's Home, Inc.

E. <u>Resignation</u>

While we hope that you will continue to enjoy and benefit from your employment with Clarice Sattiewhite's Home, Inc., we realize that it may become necessary for you to leave your job. If you anticipate having to resign your position, we ask that you notify Jonetta Williams or Unique Watkins and Kolice Sattiewhite and/or Kedra Creer at least two weeks in advance of the date you must leave. At its discretion, the Company may decide to make your last day of employment effective as of your notification or as of another date prior to the end of your advance period.

F. <u>Final Paycheck</u>

If separation is due to termination, the employee will be provided their final paycheck, paystub and immediately upon termination.

If separation is due to resignation, the employee will be provided their final paycheck and paystub will be provided on their last day of employment if notice of at least 72 hours is provided. If no notice is provided or the notice is less than 72 hours, the final paycheck and paystub will be provided within 72 hours

G. <u>Return of Company Property</u>

In instances where you leave our employment, Clarice Sattiewhite's Home, Inc., each employee agrees not to take, alter, remove or infringe upon any Company property, including but not limited to computers, customer lists, supplier lists, trade or technology secrets, and all intellectual property. Also, upon separation from the Company, property that an employee has removed from the Company's premises, and which is then in his or her possession, shall immediately be returned. Failure to do so can lead to legal action being taken by the Company. Also, each employee agrees not to compete with the Company by utilizing any trade or technology secret, intellectual property, customer or vendor list, or anything developed while at the Company for his or her own financial gain or for the primary gain of any other person or entity.

H. <u>Exit Interview</u>

In instances where you leave our employment, Clarice Sattiewhite's Home, Inc. may wish to discuss your reasons for leaving and/or any other impressions that you may have about Clarice Sattiewhite's Home, Inc. During the exit interview, you should express thoughts freely. Clarice Sattiewhite's Home, Inc. hopes that this exit interview will help facilitate an amicable separation, as well as provide insights into possible improvements we can make.

I. <u>References</u>

In response to solicitation for employment references, Clarice Sattiewhite's Home, Inc. shall only disclose your dates of employment and last position held.

EMPLOYEE HANDBOOK REVISIONS

It is intended that this document shall reflect adequate understanding of your work situation. The dynamic nature of the medical industry and of the times will undoubtedly require changes in this work situation. Clarice Sattiewhite's Home, Inc. reserves the right to amend, modify, rescind, delete, supplement or add to the provisions of this handbook, as it deems appropriate from time to time in its sole and absolute discretion, other than the employment at-will policy. I further understand that my employment is at-will and no manager, supervisor, or other employee of Clarice Sattiewhite's Home, Inc., other than Kolice Sattiewhite and/or Kedra Creer, can enter into an agreement for continued or indefinite employment, or employment for a specific term, position, or rate of pay, and that any such agreement must be in writing.

RECEIPT AND ACKNOWLEDGEMENT OF EMPLOYEE HANDBOOK

This is to acknowledge that I have received a copy of Clarice Sattiewhite's Home, Inc. employee handbook, dated, February 1, 2020. I understand that it contains important information on Clarice Sattiewhite's Home, Inc.'s general personnel policies and on my privileges and obligations as an employee. I acknowledge that I am expected to read, understand, and adhere to the Company's policies and I agree to read and familiarize myself with the contents of the Handbook. I also understand that these are the current intentions of Clarice Sattiewhite's Home, Inc., but that Clarice Sattiewhite's Home, Inc. may change, rescind, or add to any policies, benefits or practices described in the Handbook, in its sole discretion, other than the employment at-will contract. Accordingly, I understand that the Handbook will not be prepared with every change, I agree to consult Kolice Sattiewhite and/or Kedra Creer if I have a question.

I further understand that my employment is at-will and either the employee or Clarice Sattiewhite's Home, Inc. may terminate the employment relationship at any time, with or without cause, and with or without notice. Consistent with the at-will policy, I also understand that an employee may also be transferred, reassigned, suspended, demoted, or have the employee's pay reduced, with or without cause or notice. I also understand that no manager, supervisor, or other employee of Clarice Sattiewhite's Home, Inc., other than Kolice Sattiewhite and/or Kedra Creer, can enter into an agreement, either verbal or written, for continued or indefinite employment, or employment for a specific term, position, or rate of pay. The at-will agreement can only be changed, if at-all, in writing signed by Kolice Sattiewhite and/or Kedra Creer. This at-will agreement is the entire agreement between the employee and the employer with regard to the employment term. It supersedes all prior agreements, understandings, and representations concerning my employment with Clarice Sattiewhite's Home, Inc.

Date:

Signature:

(Employee)

Printed Name:

(Employee)

Signature:

Owner